Caludon Communication Apps

There are two key platforms you need to be able to access.

Arbor

App Available
Free messaging from and to school
View rewards and behaviour data
Check your child's attendance and progress
Sign up and pay for trips/clubs
Purchase items from the school shop
View timetable
Easily update your contact details

Firefly

App Available
View all home learning
View curriculum content and extra resources
Book parents evening appointments

Arbor

You can download the Arbor App from the App Store or Google Play Store on your phone (Android 5.0; iOS 10.0 and upwards).

How to get started

1. Go to the App or Google Play Store on your phone and search 'Arbor'
2. Click 'Install' on Android or 'Get' on iPhone then open the App
3. Enter your email, select the school, then click on "re-set your password" to set up your password
4. Accept the Terms & Conditions and enter your child's birthday
5. Only relatives who are **Primary Guardians** of a child will be able to log in.

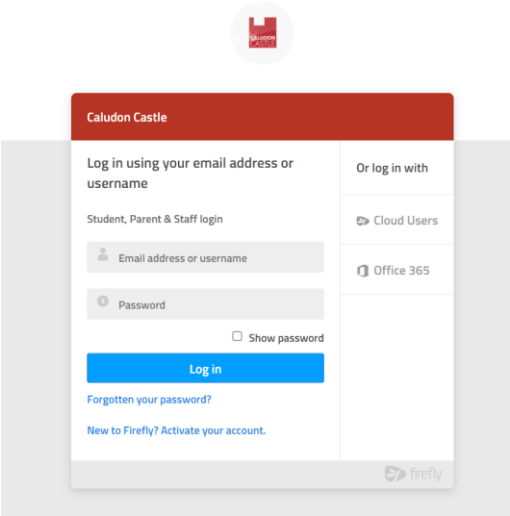
If you have trouble setting up your password for Arbor email pastoral-attendanceoffice@caludoncastle.co.uk

If you are unable to download the Arbor App you can log in to the Parent Portal instead which is a version of Arbor accessible to guardians on a laptop or computer via this link: https://login.arbor.sc/.

Then follow instructions above

Activating your Firefly account

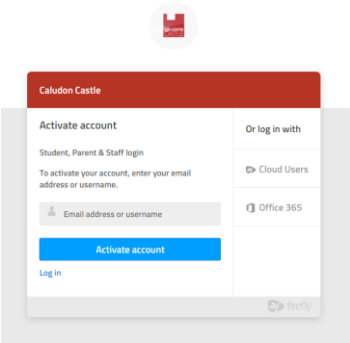
Logging in
Set up your password and log in to see information about your children at school.
Activating your account
1.In your browser, go to http://caludoncastle.fireflycloud.net/



SCAN ME

2.Select **New to Firefly? Activate your account**.

3.Enter the email address the school already holds on record for you, then select **Activate account**. An email is sent to you.

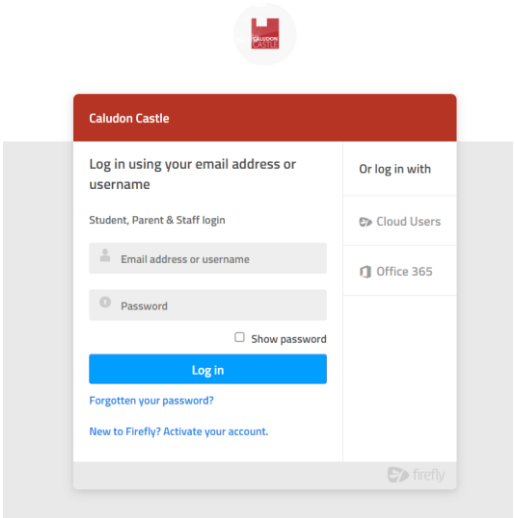


4.Check your email inbox. Make sure to check your spam filters if you don't find it anywhere.
5.Open the email and select **Activate account**.
6.Enter the password of your choice, then confirm it.
7.Choose **Activate account**.
Your account is activated and you're now logged in to the Parent Portal.

Logging in to your Firefly account

Logging in

1.In your browser, go to: http://caludoncastle.fireflycloud.net/



SCAN ME

2.Your username is your email address the school holds for you, and you will have set your password when activating your account

3.You're now logged in to the Parent Portal.

If you have any issues logging into Firefly email: helpdesk@caludoncastle.co.uk

As you scroll down the page you can check your child's home learning and check your details are correct. You also have instructions on how to join virtual parents/ carers meetings

